Zacco

Our commitment to Security, Compliance and Privacy



Does your IP partner protect your most valuable information?

Do they have market leading security protocols in place?

Do you trust the steps they take to prevent your company data from falling in to the wrong hands?

If you cannot answer yes to all of these questions, perhaps it is time to get in touch with Zacco.

On the following pages, you will find a brief introduction to our new whitepaper, where we explain our commitment to security, compliance and privacy.

Developed with our clients in mind, we offer insight and answers into how we are able to accommodate most requirements when it comes to the security and confidentiality of both data and information.

To download the full Whitepaper, including an appendix questionnaire that will help you to identify if your current provider is doing enough to protect your information, please visit www.zacco.com/whitepapers

More than just words, we take security seriously

We use the same protection systems and processes internally that we offer to clients and partners.

We are dedicated to ensuring that we protect client data, privacy and information security to the highest standards and we are committed to helping you build trust across all of your systems, connected or otherwise, so that you can focus on building your organisation and growing your brand.

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Our commitment to clients, customers and colleagues

In this increasingly connected digital world, all organisations, irrespective of their area of operations, need to ensure that they have the appropriate level of digital trust. In other words, the measure of confidence stakeholders will have in an organisation's ability to protect their private information and secure their data.

Today, it is rarely enough to secure your intellectual property via the traditional means of registering patents, designs, copyrights and trademarks alone. We have a comprehensive portfolio of services available, designed to meet the current and future needs of Intellectual Property and Digital Asset protection.

Our client's and colleague's needs are often based on extensive regulatory requirements and are most restricted within the areas of **Compliance**, **Security and Privacy**. As such, the Whitepaper has been designed to address any questions you might have about our approach to these integral areas of operation.

By combining traditional IP disciplines with cyber security, software development and online brand protection, we take care of your ideas, innovations, data, private information and all of your other intangible assets that you literally cannot put your finger on. We protect them, give you complete ownership and make them yours to keep – both now and in the future.

Quality

We believe that part of developing stakeholder trust is knowing that those who handle and secure your information are doing so responsibly. We have been helping visionaries and innovators to protect their assets for over 150 years. A role that often requires as much **creativity, accuracy and innovation** from us as from those we work with.

Quality continues to remain at the forefront of how we operate and our ISO Certification demonstrates an independently certified **commitment to quality** and to international best practice.

Our TÜV SÜD accreditation covers our Cyber Defence Centre, our Digital Trust Lab (VAPT and Digital Forensic Investigation) Team in Sweden and our relevant IT Security and Information Management systems under the following International Standards:

- ISO/IEC 27001:2022 for Information Security
- ISO/IEC 27701:2019 for Privacy Information
- ISO 22301:2019 for Business Continuity Management Systems

From Fortune 500s to small start-ups, our objective is simple – Work with Zacco and you can **rest assured that your data is safe** and that we have taken all the precautions we can to mitigate risks of data loss or theft.



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Security

We maintain rigorous standards and security procedures to safeguard knowledge, information and business continuity through the adoption of multiple administrative, physical and technical precautions and defences.

Access to information is managed dependant on an individual's role and interaction with specific data. Our Cyber Defence Centre (CDC) continuously monitors all incoming, outgoing and internal data traffic, as part of protecting our network infrastructure and communications. The CDC is responsible for correlating security telemetry from within our network, from applications, cloud based services and throughout endpoints to improve threat detection, investigation and response. This is in addition to more general network health, such as segmentation, updating or patching, and our firewalls.

From Access Restriction, Encryption and Revision Control to Monitored Access and Vulnerability Management, we have implemented a number of restrictions and protections for users to safeguard uninterrupted access.

Compliance

Zacco operates under one single brand but consists of separate legal entities operating across multiple jurisdictions and territories, each with their own regulatory requirements.

We adhere to the regulatory requirements of data sharing as laid down by the GDPR and all personal information is stored on servers based within Europe.

All of our consultants will have the professional certification necessary to advise in their respective areas of expertise and will be subject to both local and international regulatory restrictions.

Privacy

Working within Intellectual Property and Network Security, Privacy is a critical aspect of our operations, integral to client trust and forms the basis of everything we do.

Aside from our commitment to quality, our approach to privacy is based on multiple values including data integrity, accountability, control and transparency, all backed up by third party assessment of only working with trustworthy vendors and suppliers.

Security operations centre and Threat Intelligence

Zacco operates our own Cyber Defence Centre (CDC) and Security Operations Centre (SOC) that runs continuously and can potentially be offered to clients who require additional levels of protection. The SOC is set up to incorporate state of the art services, powered by IBM, including Active Threat Monitoring or Hunting and Incident Response.

We also have a Digital Forensics research lab which adheres to strict regulatory standards in investigating and assessing attacks, using **state** of the art forensic techniques.

Risk Management

We take a strategic approach to risk management. As part of our commitment to ISO22301, we have taken steps to prepare for the unexpected, implementing robust processes and systems in place to mitigate potential risks of data loss or catastrophic network infrastructure damage. This system includes multiple backup sites, all of which are also actively monitored by the SOC and CDC.

All aspects of risk control are shared with their respective owners and **risk remediation** is **developed collectively with adherence to ISO standards** as our foundation. The scope is designed to be applicable to all Risk Management functions, existing or under development, within Zacco.

Download the full whitepaper today

More details on all of the above are outlined in our comprehensive Whitepaper, which can be found here: www.zacco.com/whitepapers

You can also reach out to <u>Nicolas Grilly</u> or <u>Magnus Andersson</u> and we would be happy to discuss how we protect your intellectual property.

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